



Minutes of Hordle Voluntary Care Group AGM
www.hordlevoluntarycare.org

Monday 28 February 2022 at 14.30 p.m.

Those present:	Chair:	Dr B Curwain (BC)
	Chair elect:	Michael Robinson (MR)
	Treasurer:	Ian Patterson (IP)
	Secretary:	Ian Chislett-Bruce (ICB)
	Coordinator:	Margaret Maggs (MM)
	Coordinator Support	Shelia Trig ell (ST)
	Risk Assessments	Carole Manning-Mills (CMM)

Volunteers: Sue Evans (SE), David Horne (DH), Peter Channing (PC), Stephen Judd (part) (SJ)
Clients: as per attendance list attached to these minutes

1. Welcome:

BC welcomed all to the meeting and thanked everyone for attending the AGM of the Hordle Voluntary Care Group. It is pleasing to see 30 people coming to make an AGM a proper event.

2. Apologies:

Volunteers - Jane Twentyman, Brian Clarke, Michael Lee, Liz and Donald Montgomery.
Some drivers are out taking clients to appointments and were hoping to attend.

3. Minutes of AGM held on 25 March 2021

Last years AGM was held over Zoom due to the Pandemic. It is good to be able to hold the AGM this year and see some proper faces in front of us. The minutes have been circulated to all volunteers.

Do we agree that they are an accurate record of the meeting? ICB pointed out that Sue Evans appears twice as attending. Corrected.

Approved unanimously

4. Matters Arising:

None

5. Chairman's Report:

This is usually one of the shortest reports on the agenda as I have been Chairman for quite a while now and I am always aware how much everyone else has to do and how little I have to do. This one is a little longer as this will be my last AGM as Chairman. Please see report attached to these minutes which have been circulated prior to the meeting.

There were no questions for the Chairman.

6. Treasurer's Report:

Copies of the accounts have been circulated prior to the meeting and copies were on the tables for information. The accounts have been seen by our independent inspector and approved by the committee.

The report and accounts are attached to these minutes.

There were no questions to the Treasurer.

Adopted unanimously

7. Appointment of Inspector for the accounts

Andy Pitt-Pladdy has kindly offered to examine the accounts again for us in 2022

Unanimously agreed

8. Secretary's Report:

The report has been circulated before the meeting to all volunteers and are attached to these minutes.

There were no questions to the Secretary.

9. Election of Officers

No nominations have been received.

The following officers were willing to stand:

Treasurer: Ian Patterson

Secretary: Ian Chislett-Bruce.

BC proposed that we leave the election of the Chairman at this point and elect the other officers.

Proposed by Peter Channing, seconded by Sue Evans

Agreed unanimously.

BC at this point introduced Michael Robinson to the meeting as the potential new Chairman. MR gave a few words to the meeting about his involvement in this area and particularly with Lymington Hospital Radio. He has been impressed with the work undertaken by the Group and is pleased to put himself forward as the new Chairperson.

There was no question.

Brian Curwain proposed Michael Robinson as the new Chairman and this was seconded by Ian Chislett-Bruce.

Approved unanimously.

10. Appointment of Committee Representatives.

Margaret Maggs, Sheila Trigell and Carole Manning-Mills were willing to continue in their current roles.

All agreed.

Ian Chislett-Bruce presented a gift to Brian on behalf of all the volunteers in recognition of the time he had spent as Chair of the group. Brian responded by saying it had been a pleasure to be involved and knew he was leaving the group in good hands.

11. Proposed name change

Michael Robinson took the chair for the remainder of the meeting and he commenced by saying the need for a proposed name change to Hordle Volunteer Driver Group is quite clear as when he informed his daughter that he was standing as Chair for the Hordle Voluntary Care Group she thought about it and a few days later she said, 'Good luck with the care home job.' It's a group that should be given a name that people understand.

Ian Chislett-Bruce displayed a copy of the new draft leaflet with the new logo which includes the outline of a green car with the silhouette of two people in the front and a red cross on the bonnet of the car. This has been seen by all the volunteers and there have been no comments objecting to it.

There were no questions to the Chairman.

*Proposed by David Horne seconded by Sheila Trigell
Approved unanimously*

Break for refreshments

12. Open Forum

The Chairman opened the session. David Horne advised drivers of the road work signs at The Royal South Hants Hospital and to follow the normal route to the entrance. The second point he raised was the costs he had incurred as a result of calling the 0845 number on his mobile. This is due to the mobile network providers classing it as a premium business number and increasing the charge per minute. Having raised this issue this morning, Ian Chislett-Bruce contacted our telephone supplier and there is the option of a 03 number that will incur local call rates and is usually included on any time call packages and mobile inclusive call minutes. The committee will look into this and hopefully include the change when we publicise the name change.

A client raised the issue of whether 50p a mile was sufficient for the service provided. Ian Chislett-Bruce advised that the figure was set by HMRC and if we charged over that figure volunteers would have to declare this to HMRC. The figure of 45p a mile has been in place for 12 years but there is no indication that this is going to change in the near future.

Another client, Gordon Blain then expressed his sincere thanks to Margaret and Stephen for their help in getting to hospital for a lot of appointments recently. He said without their help he would have been a nervous wreck. They do a wonderful job. This is a most heart

felt thank you to everyone who makes this possible. A number of other clients agreed with sentiments expressed by Gordon.

Sue Evans mentioned that as a driver it's a pleasure to be able to help.

Peter Channing raised concerns about getting a porter to assist the client to get their appointments at hospitals. There is either a long delay or some not very helpful porters when they do arrive. Ian Chislett-Bruce advised that he will raise the issue with Good Neighbour Network who liaise with the hospitals. Peter also advised that drivers should allow more time for clients to get to their appointments. Peter gave details of parking at Bournemouth Hospital where volunteers can park in the Hospital Taxi's spaces. It was also clarified that drivers should only take wheelchairs if they feel capable of doing so. If a client needs someone to help them, they should provide a suitable carer.

There were no further matters and the Chairman thanked everyone for attending.

Meeting closed at 15:55 hrs.

Signed as an accurate account of the meeting: _____

Date: _____